

Who Does What When **It Comes To Insurance**?

Claims

Engaging ongoing claim management.

> Liaising with contractors to obtain quotes for proposed insurance repair work.

Instructing contractors to undertake approved insurance work following acceptance of claim.



contractor quotes and gueries to Insurers. Receiving and

activities involved in

Undertaking

Forwarding

loss mitigation.

forwarding invoices for approved insurance works to Insurer as appropriate.

Provide assistance required for nonproperty insurance claim.

Assessing Lot

about Policy

or damage.

Owner enquiries

coverage for loss

Liaising with Loss Adjusters.



Receiving and processing the Insurers acceptance or reiection of the claim.

Receiving and receipting payment from Insurers, and paying contractors.

Claims

Lodging routine claims relating to common property on behalf of the client.



<u>Strata Manager</u>

Supply relevant client disclosure info to Insurers when there is a non-property claim (i.e Public Liability).

Strata Manager & Broker



08 9472 1833

Advising or guiding clients regarding whether or not to make a claim.

Lodging complex/major or non-routine claims.

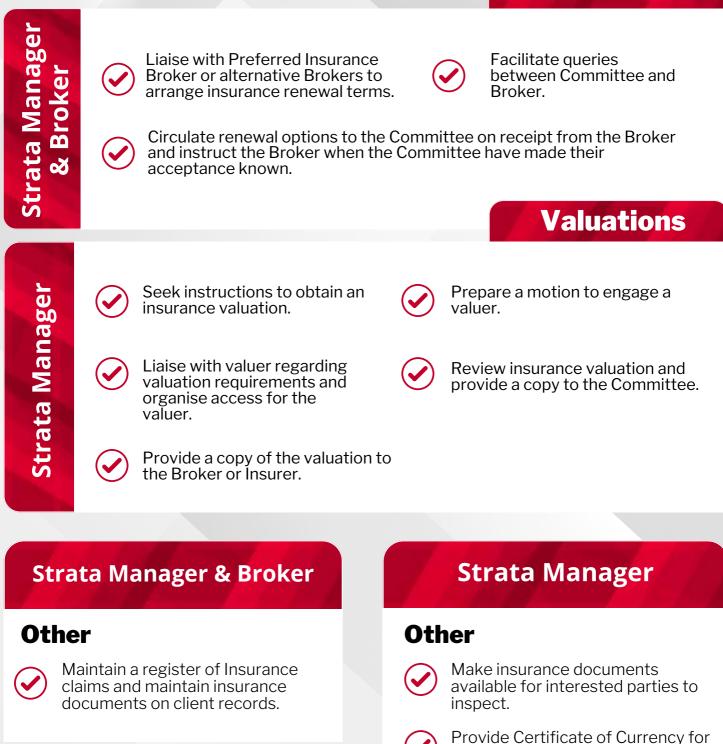
www.richardsonstrata.com.au



08 9472 1833

Who Does What When It Comes To Insurance?

Renewals



www.richardsonstrata.com.au

Insurance, when requested.